

› POWERING FUTURES THROUGH SKILLS

A guide to our building
services engineering
qualifications and
apprenticeships





CONTENTS

Introduction	3
Building services engineering sector snapshot	4
Building services engineering qualifications and apprenticeships	5
Electrical	5
Electrical Experienced Worker Entrance Tests	7
Green technology	8
Plumbing	9
Gas	11
Heating and ventilation	12
Refrigeration, air conditioning and heat pumps	13
Working in partnership with industry	15
More skills solutions for your learner	16
Skills for Work & Life	17
Why work with City & Guilds	18
Partner with City & Guilds	21



INTRODUCTION

Explore qualifications and programmes that support your learners to build successful careers across essential trades like electrical, plumbing, heating, and beyond.

In the UK, the building services engineering (BSE) sector is a cornerstone of our daily lives, employing approximately 600,000 professionals across various disciplines. As the industry evolves to meet the challenges of the green agenda, there's an increasing demand for skilled workers in emerging fields such as EV charging, solar energy, and energy storage.

At City & Guilds, we pride ourselves on being the market leader for skills and training, offering a comprehensive range of qualifications and apprenticeships tailored to the sector. Our programmes cover essential trades like electrical, plumbing & heating, and gas, as well as cutting-edge renewable technologies.

With widening skills gaps throughout the industry, there's never been a better time to pursue a career in building services engineering.

Our qualifications and apprenticeships are developed in close collaboration with employers and industry experts to ensure they meet current industry standards and provide a gateway to successful careers.

With full-time programmes and specialised short courses ranging from levels 1-4, our portfolio caters to diverse career paths and skill levels.



By choosing City & Guilds, you gain access to:

- A vast library of qualification materials and resources
- Support from our team of industry and technical experts
- Guidance on curriculum planning, delivery, funding updates, and quality assurance

Join us in shaping the future of the building services engineering sector and developing the skilled professionals needed to meet the industry's evolving needs.





BUILDING SERVICES ENGINEERING SECTOR SNAPSHOT

We've been in the trades for generations, with a breadth of qualifications and apprenticeships available to give learners the perfect route into the industry, and opportunities to progress.

As a market leader in BSE, we pride ourselves on high quality our high-quality portfolio, and excellent support and service.

Apprenticeships

Apprenticeships are available for learners over 16 with no upper age limit. They are funded by the government or via an employer levy, which can be used to pay for training and assessment costs.

Qualifications

We offer a varied portfolio of qualifications in the key building service engineering sub-sectors, with programmes designed to meet the needs of both aspiring and existing professionals.

Green technology qualifications

Our green technology qualifications help equip the workforce with the skills needed in a more sustainable world.

Continuing professional development (CPD)

Our range of CPD enables learners to upskill or reskill in specific areas that add value to their careers.

Functional Skills

Our Functional Skills qualifications provide learners with the essential skills to navigate real-life situations, support future employment opportunities and further their studies confidently and successfully.

Assured

Assured is our in-house training accreditation service, designed to support training success and achieving business goals.





BUILDING SERVICES ENGINEERING QUALIFICATIONS AND APPRENTICESHIPS

Explore our comprehensive range of BSE courses and programmes.

Electrical

From basic wiring to advanced systems, our electrical qualifications and apprenticeships ensure learners meet industry standards and are prepared for the evolving demands of the electrical sector. Covering essential theory, practical skills and safety protocols across residential, commercial and industrial applications, our programmes provide a solid foundation for aspiring electricians or expand the skillsets of experienced professionals.

Our breadth of electrical qualifications offer progression and opportunities for individuals at different career stages. See our online career route maps to explore the various pathways for your learners.

Qualifications

Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Diplomas			
Level 1 Diploma in Building Services Studies (7201-01)	603/7485/8	388	England, Wales
Level 1 Plumbing and Electrical Installation (7202-01)	601/0087/4	416	England, Wales, NI
Level 2 Diploma in Electrical Installations (Buildings and Structures) (2365-02)	600/5498/0	454	England, Wales, NI, Scotland
Level 3 Diploma in Electrical Installations (Buildings and Structures) (2365-03)	600/5499/2	480	England, Wales, NI, Scotland
Level 3 Technical Occupational Entry in Electrical Installation (Diploma) (2366-03)	610/3899/4	490	England
Experienced Worker qualifications			
Level 3 Electrotechnical Experienced Worker Qualification (Installation) (2346-03)	603/6294/7	151	England, Wales, NI
Level 3 Electrotechnical Experienced Worker Qualification (Maintenance) (2346-03)	603/6294/7	151	England, Wales, NI
Level 3 Electrotechnical in Dwellings Experienced Worker Qualification (2347-03)	610/3326/1	79	England, Wales, NI
Level 3 Installation and Maintenance Electrical Experienced Worker Route Entrance Test (2346-04)			England, Wales, NI
Level 3 Domestic Electrical Experienced Worker Route Entrance Test (2347-04)			England, Wales, NI



Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Technicals			
Level 2 Technical Certificate in Electrical Installation (8202-20)	603/0228/8	360	England, Wales, NI
Level 3 Advanced Technical Diploma in Electrical Installation (8202-30)	603/0228/8	450	England, Wales, NI
Competence-based qualifications			
Level 3 NVQ Diploma in Installing Electrotechnical Systems and Equipment (Buildings, Structures and the Environment) (2357-13)	501/2232/0	726	England, Wales, NI, Scotland, International
Level 3 NVQ Diploma in Electrotechnical Services (Electrical Maintenance) (2357-13)	501/1624/1	714	England, Wales, NI, Scotland, International
Level 3 Electrotechnical qualification (5357-23)	601/6299/5	743	England, NI
Level 3 Electrotechnical qualification (unit route) (5357-94)	601/6299/5	743	England, NI
Level 3 Electrotechnical in Dwellings (5393-03)	610/1297/X	650	England
Level 3 Electrotechnical in Dwellings (unit route) (5393-93)	610/1297/X	650	England
Adults & non-apprentices			
Level 3 Electrotechnical qualification (5357-43)	601/6299/5	743	England, NI
Level 3 Electrotechnical qualification (unit route) (5357-95)	601/6299/5	743	England, NI
Level 3 Electrotechnical in Dwellings (5393-43)	610/1297/X	650	England
Level 3 Electrotechnical in Dwellings (unit route) (5393-95)	610/1297/X	650	England
Core regulations (CPD)			
Level 3 Award in the Requirements for Electrical Installations BS 7671:2018 (2382-22) Closed for registrations from 31 July 2026.	603/3319/4	35	England, Wales, NI, Scotland
Level 3 Award in the Requirements for Electrical Installations BS 7671:2018 (2382-26) Available from April 2026. Aligned to Amendment 4	603/3319/4	35	England, Wales, NI, Scotland
Level 3 Award in the Building Regulations for Electrical Installations in Dwellings (2383-10)	610/5978/X	6	England, Wales, NI, Scotland
Inspection and Testing (CPD)			
Level 2 Certificate in Fundamental Inspection, Testing and Initial Verification (2392-10)	500/3516/2	30	England, Wales, NI, Scotland



Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Level 3 Award in the In-Service Inspection and Testing of Electrical Equipment (2377-77)	603/6790/8	35	England, Wales, NI, Scotland
Level 3 Award in Initial Verification of Electrical Installations (2391-50)	603/1241/5	41	England, Wales, NI, Scotland
Level 3 Award in Periodic Inspection and Testing of Electrical Installations (2391-51)	603/1273/7	41	England, Wales, NI, Scotland
Level 3 Award in Initial and Periodic Inspection and Testing of Electrical Installations (2391-52)	603/1275/0	50	England, Wales, NI, Scotland
Level 3 Award in the Fundamental Principles and Requirements of Environmental Technology Systems (2399-01)	600/4282/5	15	England, Wales, NI, Scotland, International
Higher level CPD			
Level 4 Award in the Design and Verification of Electrical Installations (2396-01)	600/3722/2	30	England, Wales, NI, Scotland

Apprenticeships

Standard	On-programme qualifications	Accreditation number	Guided learning hours (GLH)
Level 3 Domestic Electrician ST1017	Level 3 Electrotechnical in Dwellings (5393-03)	610/1297/X	650
Level 3 Installation and Maintenance Electrician ST0152	Level 3 Electrotechnical qualification (5357-23)	601/6299/5	745

› [View our electrical qualifications and apprenticeships on our website](#)

Electrical Experienced Worker Entrance Tests

This is a new, streamlined way for experienced electrical professionals to evidence their knowledge and progress toward formal recognition via the experienced worker route.

These entrance tests have been designed specifically for qualified supervisors and experienced electrical professionals, typically with 10+ years of industry experience, who have not yet completed a level 2 or level 3 electrical qualification.

They offer a fast, industry-recognised alternative to completing a full level 2 qualification, helping eligible learners meet key prerequisites for the experienced worker routes more efficiently and cost-effectively.

[2346-04 Installation and Maintenance Electrical Experienced Worker Route Entrance Test](#)

[2347-04 Domestic Electrical Experienced Worker Route Entrance Test](#)





Green technology

Supporting the UK's net zero goals, the BSE workforce plays a key role in the transition to a greener future. From solar technology to sustainable heating systems, our suite of green technology qualifications, reflects this evolution covering emerging technologies and sustainable systems across domestic and commercial settings. Whether it's installing electric vehicle charging points, assessing energy performance in homes, or working with air source heat pumps and energy storage systems, our programmes equip learners with the expertise needed to thrive in a low carbon future.

Qualifications

Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Solar PV			
Level 3 Award in the Installation and Maintenance of Small Solar Photovoltaic Systems (2922-34)	610/4841/0	22	England, Wales, NI, Scotland
Electrical Energy Storage Systems			
Level 3 Award in the Design, Installation and Commissioning of Small Electrical Energy Storage Systems (2923-34)	610/4840/9	15	England, Wales, NI
EV Charging			
Level 3 Design and Quality Assurance of Largescale electric vehicle charging installation (2921-32)	610/0899/0	24	England, Wales, NI, Scotland
Level 3 Installation and maintenance of Largescale electric vehicle charging installations (2921-33)	610/1420/5	24	England, Wales, NI, Scotland
Level 3 Award in the Requirements for the Design and Installation of Domestic and Small commercial electric vehicle charging installation (2921-34)	610/4640/1	15	England, Wales, NI, Scotland
Heat Pumps			
Level 3 Award in the Design, Installation and Commissioning of Air Source Heat Pump Systems (2924-34)	610/5356/9	22	England, NI



Plumbing

City & Guilds plumbing qualifications and apprenticeships equip learners with essential skills for success in the industry. From foundational knowledge to advanced techniques, our comprehensive programmes cover installation, maintenance, and repair of plumbing systems. Designed to meet industry standards, they provide a clear pathway for career progression, ensuring graduates are job-ready and highly sought after by employers.

Qualifications

Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Solar PV			
Level 1 Plumbing and Electrical Installation (7202-01)	603/7485/8	360	England, Wales, NI
Level 2 Diploma in Plumbing Studies (Plumbing Craft) (6035-02)	600/5500/5	453	England, Wales, NI, Scotland
Level 3 Diploma in Plumbing Studies (Plumbing Craft) (6035-03)	600/5497/9	470	England, Wales, NI, Scotland
Level 3 Technical Occupational Entry in Plumbing Installations (Diploma) (6036-03)	610/3904/4	445	England
Technicals			
Level 2 Technical Certificate in Plumbing (8202-25)	603/0284/7	360	England, Wales, NI
Level 3 Advanced Technical Diploma in Plumbing (8202-35)	601/7201/0	450	England, Wales, NI
Water Regulations & Unvented Hot Water Systems			
Level 3 Award in the Installation, Commissioning and Safety Aspects of Hot Water Systems for Domestic Use in Accordance With UK Building Regulations (3345-30)	600/6159/5	10	England, Wales, NI, Scotland
NVQ			
Level 2 NVQ Diploma in Plumbing and Heating (6189-11)	501/1981/3	596	England, Wales, NI, Scotland
Level 3 NVQ Diploma in Domestic Plumbing and Heating (6189-31)	600/1122/1	549	England, Wales, Scotland, NI
Level 3 NVQ Diploma in Domestic Plumbing and Heating (Gas Fired Water and Central Heating Appliances) (EUSGU0022) (6189-33)	600/1134/8	1034	England, Wales, Scotland, NI



Apprenticeships

Standard	On-programme qualifications	Accreditation number	Guided learning hours (GLH)
Level 3 Plumbing and Domestic Heating Technician ST0303 3 pathways: • Non-domestic plumbing technician • Domestic gas-fired hot water heating appliances technician (option to include Matters of Gas Safety)* • Domestic air source heat pumps & solar thermal systems technician	Level 3 Diploma in Plumbing and Domestic Heating (Gas) (9289-01) Level 3 Diploma in Plumbing and Domestic Heating (Environmental Technologies) (9289-02) Level 3 Diploma in Plumbing and Domestic Heating (Non Domestic) (9289-03)	610/4672/3	Plumbing and Domestic Heating Technician (9289) Plumbing and Domestic Heating Technician (9189)

*City & Guilds Matters of Gas Safety – Integrated EPA Component is an essential part of the Plumbing & Domestic Heating Apprenticeship (Gas Pathway). Content is delivered as part of the on-programme qualification (9289-01) and assessed as part of the end-point assessment within the (9289-99) product.

› [View our plumbing qualifications and apprenticeships on our website](#)





Gas

The City & Guilds industry-recognised gas qualifications have been designed to help learners develop the expertise needed to work safely and efficiently in the gas industry, meeting all regulatory requirements and employer expectations. Our programmes provide thorough training for those looking to enter or advance in the gas industry, covering the essential safety protocols, installation techniques and maintenance procedures for gas appliances and systems.

Qualifications

Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Solar PV			
Diploma in Gas Engineering			
Level 3 Diploma in Gas Engineering (9075-01) Aligned to CCN 1, CPA 1, MET 1, CKR 1, LAU 1, LEI 1, CENWAT, HTR 1	610/7037/3	1026	England
Level 3 Diploma in Gas Engineering (9075-02) Aligned to CCN 1, CPA 1, MET 1, CKR 1, LAU 1, LEI 1	610/7038/5	706	England
Level 3 Diploma in Gas Engineering (9075-03) Aligned to CCN 1, CPA 1, MET 1, CKR 1, LAU 1, LEI 1	610/7039/7	806	England
Level 3 Diploma in Gas Engineering (9075-04) Aligned to CCN 1, CPA 1, MET 1, HTR 1	610/7040/3	756	England

Apprenticeships

Standard	On-programme qualifications	Accreditation number	Guided learning hours (GLH)
Level 3 Gas Engineering Operative ST0155 (5 pathways)	Level 3 Diploma in Gas Engineering (9075-01)	610/7037/3	Gas Engineering Operative (9075) (Version 1.2)

› [View our gas qualifications and apprenticeships on our website](#)



Heating and ventilation

City & Guilds heating and ventilation programmes cover system design, installation, maintenance, and energy efficiency, preparing learners for success in this vital industry. In residential or commercial applications, these qualifications equip students with cutting-edge knowledge and practical skills, ensuring they meet industry standards and are ready to play their part in tackling the evolving challenges of climate control.

Qualifications

Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Building Services Engineering Installer & Craftsperson			
Level 2 Heating and Ventilating Installer Qualification (Industrial and Commercial) (6288-21)	603/1590/8	768	England, Wales, NI, Scotland
Level 3 Heating and Ventilating Craftsperson Qualification (Industrial and Commercial) (6288-31)	603/2488/0	538	England, Wales, NI, Scotland

Apprenticeships

Standard	On-programme qualifications	Accreditation number	Guided learning hours (GLH)
Level 2 Building Services Engineering Installer ST0065	Level 2 Heating and Ventilating Installer Qualification (Industrial and Commercial) (6288-21)	603/1590/8	Gas Engineering Operative (9075) (Version 1.2)
Level 3 Building Services Engineering Craftsperson ST0062	Level 3 Heating and Ventilating Craftsperson Qualification (Industrial and Commercial) (6288-31)	603/2488/0	

› [View our heating and ventilation qualifications and apprenticeships](#)



Refrigeration, air conditioning and heat pumps

City & Guilds refrigeration, air-conditioning and heat pump qualifications equip learners with expertise in energy-efficient solutions, environmental regulations and cutting edge systems, covering installation, maintenance and troubleshooting of modern climate control technologies. They prepare learners for roles across residential, commercial and industrial sectors.

Qualifications

Qualification	Accreditation number	Guided learning hours (GLH)	Available for delivery in
Level 2 Diploma in Refrigeration, Air Conditioning and Heat Pump Systems (7189-02)	600/6036/0	464	England, Wales, NI, Scotland
Level 2 NVQ Diploma in Installing, Testing and Maintaining Air Conditioning and Heat Pump Systems (6187-01)	600/0912/3	540	England, Wales, Scotland, NI
Level 2 NVQ Diploma in Installing and Maintaining Refrigeration Systems (6187-02)	600/0913/5	540	England, Wales, Scotland, NI
Level 3 NVQ Certificate in Servicing and Maintaining Air Conditioning and Heat Pump Systems (6187-04)	600/0909/3	282	England, Wales, Scotland, NI
Level 3 NVQ Diploma in Servicing and Maintaining Refrigeration Systems (6187-06)	600/0991/3	312	England, Wales, Scotland, NI
Diploma in Gas Engineering			
F Gas and ODS Regulations (3 pathways available)			
Level 2 Award in F Gas and ODS Regulations (2079-11) Category I - Leak checking, recovery, installation, service, maintenance of equipment	500/5730/3	30	England, Wales, NI, Scotland, International
Level 2 Award in F Gas and ODS Regulations (2079-13) Category III - Recovery of refrigerant	500/5732/7	20	England, Wales, NI, Scotland, International
Level 2 Award in F Gas Regulations (2079-14) Category IV - Leakage checking	500/5729/7	20	England, Wales, NI, Scotland, International



Apprenticeships

Standard	On-programme qualifications	Accreditation number	Guided learning hours (GLH)
Level 3 Refrigeration Air Conditioning and Heat Pump (RACHP) Engineering Technician ST0322	Level 3 Award in F Gas and ODS Regulations: Category I (2079-11)	500/5730/3	Refrigeration Air Conditioning and Heat Pump (RACHP) Engineering Technician (6090)
	Level 2 Diploma in Refrigeration, Air-Conditioning and Heat Pump Systems (6090-21)	610/5044/1	
	Level 3 Diploma in Refrigeration, Air-Conditioning and Heat Pump Systems (6090-31)	610/5046/5	

› [View our refrigeration, air conditioning and heat pumps qualifications and apprenticeships on our website](#)





WORKING IN PARTNERSHIP WITH INDUSTRY

We are committed to developing industry-relevant qualifications, so we collaborate with leading professional bodies, institutions, and employers to ensure our qualifications equip today's learners with the skills and expertise to succeed.

They include the Joint Industry Body (JIB), the Electrical Contractors Association (ECA), The Electrotechnical Skills Partnership (TESP), NET, The Chartered Institute of Plumbing and Heating Engineering (CIPHE), Air Conditioning & Refrigeration Industry Board (ACRIB), The Institute of Refrigeration (IOR), the Institution of Engineering & Technology (IET) and the Microgeneration Certification Scheme (MCS).



BSE qualifications for a greener future

The BSE workforce plays a crucial role in helping the UK achieve its sustainability goals, from installing renewable energy systems in homes and businesses to supporting the transition to electric vehicles. Renewable technology is key to the UK's ambitions for a greener future, and City & Guilds is supporting the demand for these evolving skills with a new suite of solar PV, electrical energy storage, retrofit, and EV charging qualifications, developed in close collaboration with the electrical industry to meet the latest professional standards.

ELECTRICIAN®

PLUS





MORE SKILLS SOLUTIONS FOR YOUR LEARNER

Support your learners at every stage of their journey with functional skills, employability skills, social media skills, leadership qualifications and more.

Sustainability and the green environment

Sustainability is now a priority across every industry, and employers are looking for individuals who understand how to work in more environmentally responsible ways. The Level 2 Award & Certificate in Sustainability and the Green Environment are ideal additions to your portfolio, helping you meet the growing demand for green skills across sectors.

Designed to support learners in any job role, these qualifications build knowledge around climate change, sustainability, and net zero, making them a strong fit alongside a wide range of programmes. Whether your learners are entering the workforce or upskilling for progression, this is a practical, future-focused way to broaden your offer and support meaningful career development.

› [Learn more](#)

Customer service skills

Great client experiences start with great customer service. Adding the Awards in Customer Service to your offer equips learners with the skills to confidently meet client needs, handle real-world interactions and create lasting impressions - essential for success in salons, spas, and beyond.

This flexible qualification is suitable for all learners, from those preparing for their first role to those with industry experience, helping providers deliver well-rounded, career-ready graduates who stand out to employers.

› [Learn more](#)

Retail knowledge

Add extra value to your programmes with our retail knowledge qualifications, designed to equip learners with the essential skills needed to succeed in a client-facing environment. Covering customer service,

selling techniques, teamwork, and health and safety, this qualification gives learners the confidence to excel not only in salons and spas but also in the wider retail sector.

For providers, offering retail knowledge as part of your provision means broadening employability skills, helping learners stand out in a competitive market, and supporting smooth progression into first roles or career advancement opportunities.

› [Learn more](#)

ILM

Develop future-ready leaders with our industry-recognised leadership and management and coaching and mentoring portfolio, including qualifications, apprenticeships and accreditation. Supporting learners from supervision to strategic leadership (levels 2-7), ILM's flexible pathways align to career progression and organisational priorities, developing the practical, applied skills needed to lead people, teams and organisations with confidence and impact in the workplace.

› [Find out more about ILM](#)

Assured

We know that some organisations have specific training needs that cannot be met by existing qualifications. Our Assured service has been designed to evaluate and certify in-house training programmes against our Assured Benchmark Standards, confirming the quality of the processes and systems used to design, plan and deliver the training

Securing Assured recognition demonstrates the strength of your training both internally and externally, showing that you take your employees' development seriously and that you are ensuring your workforce has the skills that you need.

› [Learn more about Assured](#)

SKILLS FOR WORK & LIFE

Supporting NEET and at-risk learners into education, employment and brighter futures

Almost one million young people aged 16-24 are currently not in education, employment or training (NEET).

Our report, '[Counting the cost: The UK's Employability Skills Crisis](#)', reveals that 64% of UK businesses say candidates with human capabilities such as face-to-face communication, problem solving, and effective time management are becoming harder to find.

This is putting providers under increasing pressure to engage learners, build confidence and support progression into positive destinations.

City & Guilds offers a suite of products and resources designed to help NEET and at-risk learners build confidence, develop employability skills and progress into education, training and work.



Provision to help support NEETs

Futures

Building brighter futures with digital credentials that recognise progress and build confidence.

Employability Framework

A structured approach to helping learners build the transferable skills, behaviours and confidence they need to succeed in the world of work.

› [Find out more: Employability Framework](#)

Curriculum Planning Guides

Bringing together sector-specific qualifications, units, and short courses, with employability skills mapped into clear, structured pathways.

› [Find out more: Curriculum planning guides for adult learners and those who are NEET, or at risk learners](#)



WHY WORK WITH CITY & GUILDS

Working with City & Guilds gives you access to comprehensive support including qualification resource materials, in-person and online events and direct, tailored support from our teams of sector and technical experts.

As part of our commitment to supporting learners into a job, on the job and onto the next job we also offer accreditation and certification for a modern, digital-first world, whether that's through our verifiable digital credentials or our Assured recognition service for in-house training programmes.

People support

We understand the value our customers put on having direct access to the support they need to maximise success. That's why our specialist teams are available to support you at every stage of planning and delivery.

Learn more about our support teams:

Digital solutions managers

Our digital support team provide training sessions and advice on how to get the most out of our elearning and admin platforms to support a smooth and successful delivery.

› [Find out more](#)

Customer support team

Whatever your question, our customer support team are available to support with all enquiries from providers, employers and learners.

› [Find out more](#)

Partnership managers

From onboarding apprentices through to assessment, our partnership managers support customers at every stage of the apprenticeship journey.

› [Find out more](#)

Business development managers

Your local contact on-hand to support you with all aspects of qualifications, apprenticeships and skills development.

› [Find out more](#)

Client managers

Our team of training experts work with employers to identify learning needs to maximise organisational growth.

› [Find out more](#)

Technical advisors

Our technical experts offer flexible support with programme delivery through in-person and online events and visits.

› [Find out more](#)

Funding and policy team

Get access to easy-to-digest funding and policy information and the latest updates.

› [Sign up for updates](#)

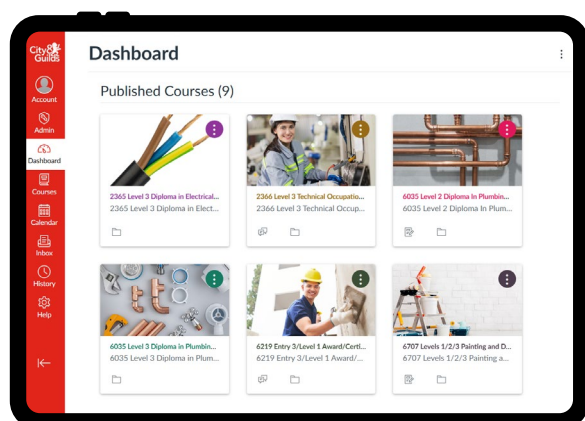




Networking and events

We run face-to-face and online events to keep you up to date with the latest policy and practice, as well as City & Guilds qualifications and services that support delivery.

› [Explore our upcoming events](#)



Teaching and learning support

SmartScreen is the City & Guilds tutor and learner support platform, providing online resources for our qualifications and apprenticeships.

Supporting over 150 qualifications and apprenticeships across 20 different industries, SmartScreen equips tutors and assessors with delivery tools and learners with engaging content.

› [Learn more about SmartScreen](#)

Digital credentials

As more and more of the hiring process moves to an online-first model, having a digital way to help showcase knowledge and skills to potential employers can be a crucial tool to support career progression.

Digital credentials are a visual representation of an individual's skills that provide a convenient way to easily capture and share accomplishments and abilities online with professional networks and potential employers. We offer digital credentials for the majority of our qualifications and programmes. They can be shared via email or social media and can provide a map of an individual's educational journey, giving your learners a competitive edge in the workplace.

› [Learn more about digital credentials](#)





Online resources and funding information

Qualifications reform hub

Stay informed with updated guidance, timelines, upcoming support events, FAQs and news around City & Guilds qualifications.

› [Find out more](#)

Apprenticeship reform

Find out more about apprenticeship assessment, including key policy updates, guidance on changes, new products in development, and upcoming events to help you navigate the future of apprenticeships with confidence.

› [Find out more](#)

Department for Education funding overview

View the Department for Education's full list of funding approval information for qualifications in England.

› [Find out more](#)

Teaching support

Enhance your skills and confidence with flexible qualifications designed to support effective teaching, learning, and assessment across diverse settings.

› [Find out more](#)



PARTNER WITH CITY & GUILDS

Interested in delivering City & Guilds qualifications or apprenticeships?

As a trusted leader in skills development, we offer a comprehensive range of qualifications and training solutions to prepare individuals for success in today's evolving workplace.

Working with us gives you access to a broad portfolio across multiple sectors, from entry-level qualifications to senior leadership pathways. Our on-hand support teams are here to help you deliver the best learning experience for your learners.

Complete the form below to request a call back to discuss your beauty portfolio.

› [Get in touch](#)



About City & Guilds

City & Guilds is the global skills partner, empowering people, organisations and economies to develop the skills they need for growth. With almost 150 years of trusted expertise, we support people into work, help them develop on the job and move into the next job.

We work with Governments, employers, training providers, colleges and industry stakeholders to design and deliver high-quality training, qualifications, assessments and credentials that lead to meaningful career progression. We understand the life changing link between skills development, social mobility and success. Our solutions span critical sectors including construction, engineering, transport, energy and electrical, serving over 1 million learners annually.

Through our comprehensive portfolio of brands and trusted global network, we set industry-wide standards for technical, behavioural and commercial skills to improve performance and productivity. We believe you can achieve your potential - and we're here to help make it happen.

Contact us

Giltspur House
5-6 Giltspur Street
London EC1A 9DE

customersupport@cityandguilds.com

+44 (0) 1924 930 800

www.cityandguilds.com



Every effort has been made to ensure that the information contained in this publication is true and correct at time of publication. However, City & Guilds products and services are subject to continuous development and improvement, and the right is reserved to change products and services from time to time. City & Guilds cannot accept responsibility for any loss or damage arising from the use of information in this publication. ©2026 City & Guilds Limited (Reg No 16513878). All rights reserved. City & Guilds is a trademark of City & Guilds Limited.